SH011

Basic Manual

READ THIS MANUAL TO MASTER
THE CELLULAR PHONE

www.au.kddi.com

Introduction

Thank you for purchasing the SH011. Before using your SH011, be sure to read the SH011 Basic Manual (this PDF manual) to ensure correct usage. After you have finished reading this manual, store this PDF manual and the printed manuals in safe places so you can retrieve them whenever you need them.

Manuals for the SH011

There are three manuals for the SH011: the Basic Manual, printed Instruction Manual (Japanese) and full Instruction Manual (Japanese).

● For learning the basics:

Read the SH011 Basic Manual (this manual) or printed SH011 Instruction Manual (Japanese).

● For learning details on using each function:

The full Instruction Manual (Japanese) gives detailed instructions on using each function and can be downloaded from the au homepage:
http://www.au.kddi.com/torisetsu/index.html

To ensure proper usage of the SH011, be sure to read the Safety Precautions "安全上のご注意" in the Instruction Manual.

The keyword searchable au Online Manual is also available on the au homepage:
http://www.au.kddi.com/manual/index.html

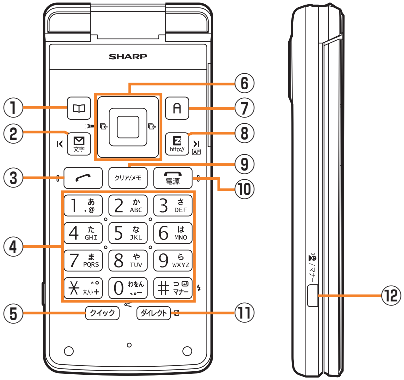
- To access from EZweb (Packet communication charges do not apply.):
  EZ ⇒ *Top Menu/Search* ⇒ *auお客さまサポート* (au Customer Support) ⇒ *オンラインマニュアル* (Online Manual)

Scan this QR code to access the au Online Manual. ▶

Illustrations and Screenshots in This Manual

Note on Illustrations

The illustrations in this manual may look different from the actual cell phone in shape, color and typeface. The key illustrations are also simplified as shown below.



	Key Illustration		Key Illustration
①		⑦	
②		⑧	
③		⑨	クリア/メモ
④	1 2 3 4 5 6 7 8 9 * 0 #	⑩	電源
		⑪	ダイレクト
		⑫	マナー
⑤	クイック		
⑥			

Note on Screenshots

The screenshots in this manual are simplified and may look different from the actual cell phone screens.

- The display design themes of the SH011 vary by model color. The screenshots for the Fuchsia Pink model are used in this manual.

Notes on Cell Phone Use

Cell Phone Etiquette

The cell phone always emits weak radio waves when power is on.
Use the cell phone in an enjoyable and safe manner without forgetting to be considerate of others around you.

● **Use of cell phones is not allowed in some places.**
- Do not use the cell phone while you are driving. Doing so is both dangerous and prohibited by law.
- Using a cell phone in an aircraft is prohibited by law. Set Airplane Mode to *ON* and turn the cell phone power off.

● **Radio waves from cell phones may interfere with medical electrical equipment.**
- Some people close to you in crowded places such as packed trains may be using a cardiac pacemaker. Turn the cell phone off in such places.
- Abide by the rules of hospitals and other medical institutions where it is forbidden to use or carry cell phones.

● **Be considerate of where you use the cell phone and how loudly you talk.**
- Do not make calls in theaters, museums, libraries, and other similar places. Turn power off or turn on manner mode not to disturb others around you by ring tones.
- Do not use the cell phone on a street where you might interrupt the flow of pedestrians.
- Move to areas where you will not inconvenience others on trains or in hotel lobbies.
- Refrain from talking in a loud voice.
- Obtain the permission of other people before you take their photos with the cell phone's camera.
- Do not record information with the cell phone's camera in bookstores and other locations where taking photos is not permitted.

Do Not Use the Cell Phone While Driving!

Turn off your cell phone or put it in Drive Mode while driving.

Do not use the cell phone while driving a car/motorcycle or riding a bicycle. It may result in a traffic accident. Using a cell phone while driving is prohibited by law. Using a cell phone while riding a bicycle may also be punishable by law.

Prohibited!
- Looking at a cell phone display
- Talking on a cell phone while holding it

Drive Mode

In Drive Mode, a Japanese message meaning "I'm driving now, so I can't answer your call." is played when a call is received, and asks the caller to leave a message on the answer memo.

When the standby screen is displayed, press ⦿ ⇒ *TOOLS* ⇒ *Manner Mode* ⇒ *Drive*.

Disaster Message Board Service

When a large scale disaster occurs, you can register your safety information from EZweb. The registered information can be referred from anywhere in Japan from EZweb or Internet.

Registering safety information

- When a large scale disaster occurs, from an au phone, you can register your safety information (i.e. your condition and comments) to the 災害用伝言板 (Disaster Message Board) created on the EZweb.
- After registration of your safety information, e-mail is sent to your family or acquaintances you have previously designated to notify that your safety information has been uploaded to the 災害用伝言板 (Disaster Message Board).

Inquiring for safety information

- You can inquire for safety information of a person by entering his/her phone number from EZweb or Internet.*
  * To inquire from other carriers' cell phone, a PHS or PC, access "http://dengon.ezweb.ne.jp/".

Access	E ⇒ *Top Menu/Search* ⇒ *災害用伝言板 ... 他* (Disaster Message Board..., etc.) ⇒ *災害用伝言板* (Disaster Message Board)
	http://dengon.ezweb.ne.jp/

- Registered information is stored until the service set up for the disaster ends.
- The maximum available number of registrations is ten per phone number. When the number of registrations exceeds ten, the oldest one is overwritten.
- The demonstration of this service can be referred to anytime by pressing E ⇒ *Top Menu/Search* ⇒ *auお客さまサポート* (au Customer Support) ⇒ *調べる* (Search) ⇒ *災害用伝言板（デモ版）* (Disaster Message Board (Demo Version)).
- To view the Disaster Message Board in English, select *English* from the top menu of the Disaster Message Board.

Water Resistance

The SH011 complies with IPX5*1 and IPX7*2 water protection standards (JIS C 0920).

*1 IPX5 compliant means that this cell phone continues to function as a phone after being subjected to a water jet (approximately 12.5 liters/min.) discharged from a nozzle (inner diameter: 6.3 mm), from all directions (approximately three meters from the cell phone) for three minutes or more.

*2 IPX7 compliant means that this cell phone continues to function as a phone and no water seeps inside after being gently lowered into a tank filled with still tap water (at normal temperature) to the depth of one meter, and immersed at the bottom for approximately 30 minutes.

- The SH011 is resistant to fresh or tap water at normal temperature (5°C - 35°C) only.
- The SH011 is resistant to water when the external connection jack cover and battery pack cover are closed firmly.
- Malfunction resulting from misuse is not covered by the warranty.

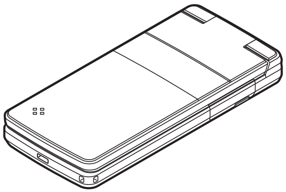
Contents

Getting Ready

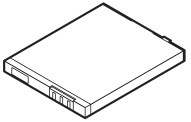
Checking the Contents of the Box

The box contains the cell phone and accessories.

- Cell Phone



- Battery Pack

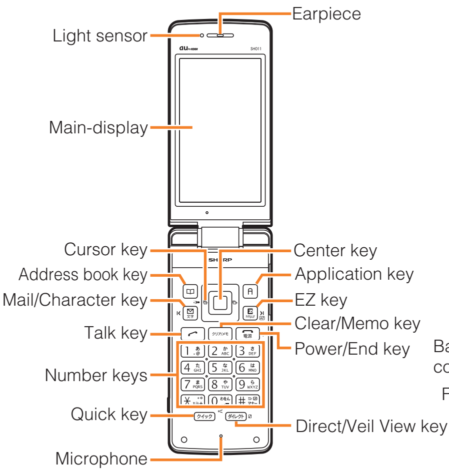


- Instruction Manual (Japanese)
- Warranty (Japanese)
- Safety Precautions (Japanese)
- Global Passport CDMA Owner's Guide (Japanese)
- Osaifu-Keitai® Guide (Japanese)
- JIBUN BANK Launcher Operation Guide (Japanese)
- Notice Sheet (Japanese)
- au International Call Guide (Japanese)
- Teens Mode Setup Guide (Japanese)

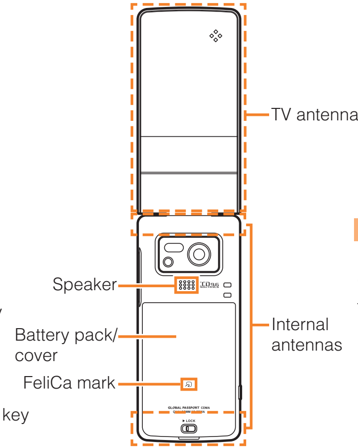
- An AC adapter, desktop holder, earphone plug adapter, USB cable, earphone, and microSD memory card are not included with your cell phone. Purchase these items separately.

Names of Parts

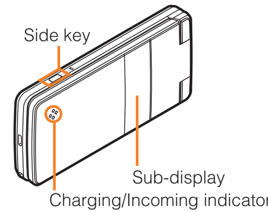
From Front



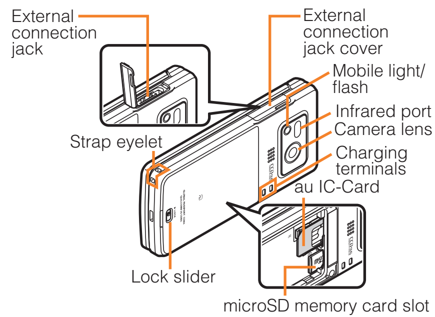
From Back

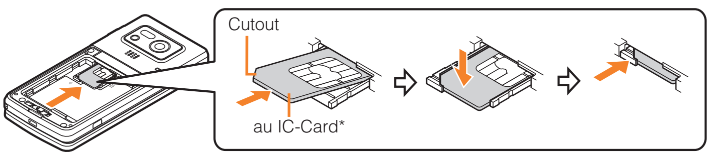


Diagonally from Front

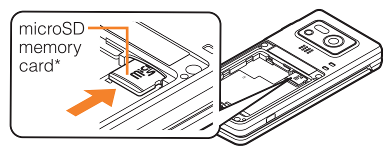


Diagonally from Back





* Do not remove this card unnecessarily as your phone number is recorded on it.



* Insert this card with the microSD logo side up.

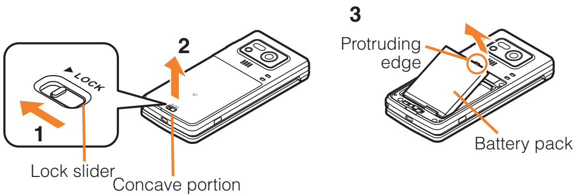
Replacing the Battery Pack

Removing the Battery Pack

➡ **Move the lock slider in the direction of the arrow.**

➡ **Remove the battery pack cover by hooking a fingertip (nail) on the concave portion and lifting it up in the direction of the arrow.**

➡ **Remove the battery pack by pulling up on the protruding edge.**



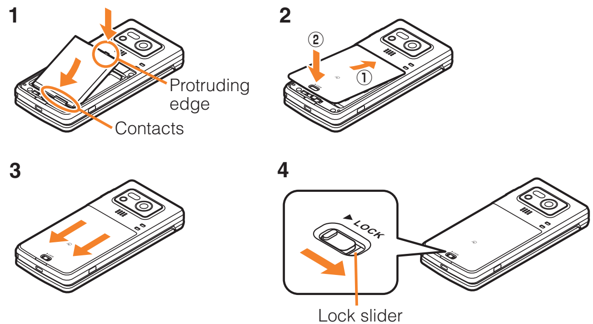
Attaching the Battery Pack

➡ **With the protruding edge of the battery pack facing up, align the contacts on the battery pack with those of the cell phone and then insert the battery pack securely.**

➡ **Insert the tab of the battery pack cover into the groove of the cell phone (①), and then close the battery pack cover properly (②).**

➡ **Press along the battery pack cover in the direction of the arrows, and make sure that it is closed properly.**

➡ **Move the lock slider to the “LOCK” position in the direction of the arrow.**

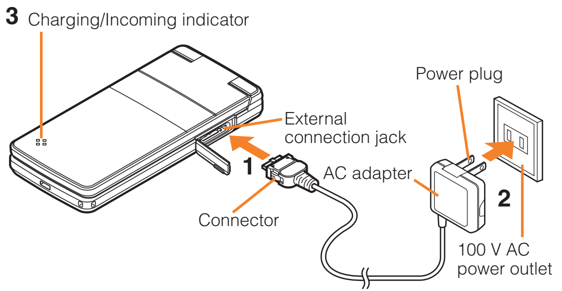


- When removing the battery pack, always pull up on the protruding edge. Doing otherwise may result in damage to the contacts.
- When removing the battery pack, turn the cell phone power off.
- Before attaching the battery pack, make sure that the au IC-Card is inserted.
- When attaching the battery pack, make sure that the battery pack cover is closed properly so that it does not open so as to maintain water resistance.
- Failure to follow the correct procedure when removing or attaching the battery pack may result in damage to the battery pack or the battery pack cover.

Charging the Battery Pack

The battery pack is not fully charged at the time of purchase. Be sure to charge the battery pack before using the cell phone for the first time.

- An AC adapter is not included with your cell phone. Purchase a specified AC adapter (sold separately).



➡ **Connect a specified AC adapter to the cell phone with the battery pack attached.**

- Open the cover of the external connection jack. Check the shape of the connector of the AC adapter, and plug it straight into the external connection jack.

➡ **Unfold the power plug of the AC adapter and plug it into a 100 V AC power outlet.**

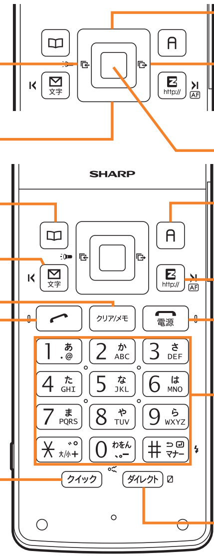
➡ **Confirm that the charging/incoming indicator lights.**

- Charging: The charging/incoming indicator lights.
- Charging finished: The charging/incoming indicator goes out.

- Be sure to close the cover of the external connection jack when charging is finished.
- Do not pull or twist the cover of the external connection jack forcibly.
- Be sure to use the common AC adapter 02 (sold separately) when charging overseas.

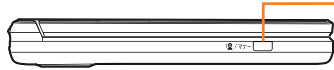
Key Assignments

- : Display Incoming History. Turn on the mobile light (long press for at least two seconds).
- : Display the Notification window and Shortcut menu.
- : Use Phone Book.
- : Display E-mail/C-mail menu.
- クリア/メモ : Set/cancel Answer memo. Delete characters. Cancel operation.
- : Make/answer calls.
- クイック : Display Quick access menu.



- : Display the ticker field, search window and info pane.
- : Display Outgoing History.
- : Display Main menu.
- : Display EZapps menu.
  - Customization is available.
- : Display EZ Service menu.
- 電源 : Turn power on/off (long press). End call/communication. Cancel operation.
- 0 ~ 9 * #: Input phone numbers and characters.
- ダイレクト : Activate EZ Navi Walk, and set/cancel Veil View (long press).

Side Key Assignment



- /マナー : Activate the function set in Side Key Setup (M551).

- If you lose track of where you are or if you make a mistake, press クリア/メモ to return to the previous screen. Return to the standby screen by holding down 電源 for at least one second.

Getting Ready

Hiding/Redisplaying the Notification Window

When the notification window is displayed on the standby screen, you can temporarily hide it by pressing [Back key] (Back), and then display the Main menu by pressing ◉. To redisplay the hidden notification window, press ⌄ when the standby screen is displayed.

Notification window



Turning On Power

Hold down [電源] for at least one second.

- You cannot receive or make calls if OUT (out of range indicator) is displayed.

Turning Off Power

When the standby screen is displayed, hold down [電源] for at least one second.

Switching the Display Language to English

You can switch the display language for function names and other items to English.

When the standby screen is displayed, press ◉.

➡ Use ↕ to select *設定* (Settings) and then press ◉ (選択 [Select]).

➡ Use ↕ to select *画面表示* (Screen Display) and then press ◉ (選択 [Select]).

➡ Use ↕ to select *Set Language* and then press ◉ (選択 [Select]).

➡ Use ↕ to select *English* and then press ◉ (Set).

Initial Setup of E-mail and EZweb

To use e-mail and EZweb, you need to apply for an EZweb subscription. If you did not apply for an EZweb subscription at the time of purchase, contact an au shop or the Customer Service Center.
Also, before use, you need to configure initial settings. Your e-mail address is assigned automatically in the initial setup.

When the standby screen is displayed, press [✉].

➡ Press ◉ (OK).

After a short while, your e-mail address is displayed.

➡ Press ◉ (OK).

The initial settings are complete.

- You can also configure initial settings by pressing [EZ].

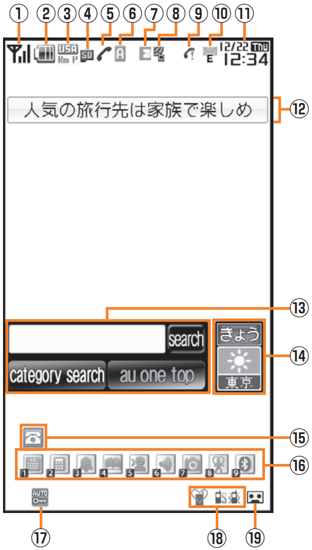
Checking Your Phone Number and E-mail Address

When the standby screen is displayed, press ◉ and then [O].

Display Indicators

Display indicators inform you of mail arrival, current settings, etc.

Main-display



Indicator		Description
①		Signal strength
②		Battery level
③	USA RmP	Information about current overseas area USA Current area (e.g. USA) Rm Calling is available P Packet communication is available
④	SD	A microSD memory card (commercially available) inserted
⑤		During a call
		GPS Logger activated
		au Media Tuner activated
⑥		EZapps activated
⑦		Connecting to EZweb

Indicator		Description
⑧		Receiving EZ News EX information
		Veil View set
⑨		Missed calls
⑩	E C EC	New or unread e-mail/ C-mail
⑪	—	Current date and time
⑫	—	Ticker field
⑬	—	Search window
⑭	—	Info pane
⑮	—	Notification icons
⑯	—	Shortcut menu
⑰	AUTO	Auto Lock activated
⑱		Manner mode set
⑲		Answer memo or manner mode set

Sub-display



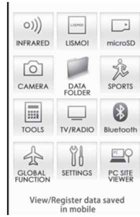
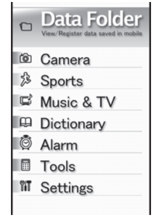
Indicator		Description
①		Signal strength
②		Battery level
③		Missed calls
④		New or unread e-mail/C-mail
⑤		Manner mode set
⑥		Answer memo or manner mode set
⑦		GPS Logger activated
⑧	—	Current date and time/Missed calls/ Pedometer/other information

- You can change the appearance of the sub-display by pressing [マナー].

Using Main Menu

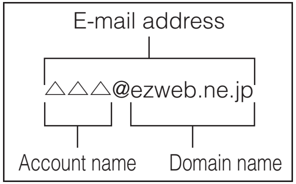
You can access various functions from the Main menu. The default Main menu patterns vary by model color. The screenshots for the Fuchsia Pink model are used in this manual.

Model Color	Main Menu Pattern
Fuchsia Pink	Fuchsia-P
Camellia White	Camellia-W
Lavender Purple	Lavender-P

Fuchsia-P/Camellia-W/Lavender-P	Standard	Simple LL Char
		
INFRARED	INFRARED	Data Folder
LISMO!	LISMO!	Camera
microSD	microSD	Sports
CAMERA	CAMERA	Music & TV
DATA FOLDER	DATA FOLDER	Dictionary
SPORTS	SPORTS	Alarm
TOOLS	TOOLS	Tools
TV/RADIO	TV/RADIO	Settings
Bluetooth	Bluetooth	
GLOBAL FUNCTION	GLOBAL FUNCTION	
SETTINGS	SETTINGS	
PC SITE VIEWER	PC SITE VIEWER	

Changing Your E-mail Address

You can change the account name of your e-mail address.



When the standby screen is displayed, press ✉.

➡ **Use ↕ to select *E-mail Setup* and then press ◉ (Select).**

➡ **Use ↕ to select *Change adrs/Other* and then press ◉ (Select).**

The cell phone connects to the server.

➡ **Use ↕ to select *Eメールアドレスの変更* (Change E-mail Address) and then press ◉ (Select).**

➡ **Use ↕ to select the entry box, press ◉ (Input), enter your security code, and then press ◉ (OK).**

- Your security code is the four-digit number you wrote on your subscription form.
- If the security code is incorrectly entered three times consecutively during a single day, the e-mail address change operation will be disabled until the next day.

➡ **Use ↕ to select *送信* (Send) and then press ◉ (Select).**

➡ **Use ↕ to select *承諾する* (Accept) and then press ◉ (Select).**

➡ **Use ↕ to select the entry box, press ◉ (Input), enter an e-mail address using single-byte alphanumeric characters, and then press ◉ (OK).**

- For details on entering e-mail addresses, see page 26.

➡ **Use ↕ to select *送信* (Send) and then press ◉ (Select).**

➡ **Use ↕ to select *OK*, press ◉ (Select) and then ◉ (OK).**

- Check that the e-mail address has been updated before pressing ◉ (OK).

- Your e-mail address cannot be changed if the new address you enter in the above procedure is already being used. In this case, enter a different e-mail address.

Security Code and Passwords

You can use a security code and other passwords described below.
Take care not to forget your security code and passwords, because they are required for performing various operations and using subscription services.

Security Code

Usage Example	①Using the Answering Service (Voice Mail) and Call Transfer remotely from a fixed-line phone ②Making inquiries, applications, and changes while using Customer Service Center voice guidance, au web pages, and EZweb ③Changing the settings of *Change adrs/Other* under E-mail Setup
Initial Setting	The four-digit number you wrote on your subscription form

Lock No.

Usage Example	Changing various settings of the cell phone
Initial Setting	1234

EZ Password

Usage Example	Subscribing or canceling subscriptions to EZweb fee-based contents
Initial Setting	The four-digit number you wrote on your subscription form

Premium EZ Password

Usage Example	①Subscribing or canceling subscriptions to EZweb fee-based contents paid by *まとめてau支払い*(au Collective Payment Service) ②Purchasing products from EZweb sites using *まとめてau支払い* (au Collective Payment Service)
Initial Setting	The four-digit number you wrote on your subscription form

Making and Answering Calls

Making a Call

When the standby screen is displayed, use [0] to [9] to enter a phone number.

- When calling to a fixed-line phone, you also need to enter the area code.

➡ **Press [✆].**

- To end the call, press [電源].

- After you enter a phone number, you can add 184 or 186 to the phone number as follows:

  ➡ Press ⦿ (Call).

  ➡ Use ⇕ to select *Add Special No.* and then press ⦿ (OK).

  ➡ Use ⇕ to select *184* or *186* and then press ⦿ (Add).

  184: When you do not want to inform the other party of your phone number.

  186: When you want to inform the other party of your phone number.

Making an International Call

001 International Call Service

Available without any additional application

Example: To call 212-123-△△△△ in the USA

Enter the access code, a country code, area code and phone number, and then press [✆].

001	—	010	—	1	—	212	—	123–XXXX
↑ KDDI International access code				↑ Country code (USA)		↑ Area code		↑ Phone number

- International call charges are billed together with monthly local call charges.
- For more information on 001 International Call Service, dial either of the following numbers:

  From au cell phones (toll-free):

  157 (area code not required)

  From fixed-line phones (toll-free):

  0077-7-111

  (Open 9:00 to 20:00 everyday)

Answering a Call

To answer a call, press [ ].

- To end the call, press [電源].

Display When a Call is Received

The phone number of the caller appears.
If the caller's phone number and name are in the phone book, the name is also displayed.
When the phone number of the caller is not displayed, one of the following indicators may appear.

Indicator	Meaning
ID Unsent	The caller has not notified of his/her phone number.
Payphone	The call is from a pay phone.
Not Support	The caller is using a phone that does not have a calling number identification function.

Missed Call Notification

If you did not answer a call, [ ] and *Missed Call* are displayed to let you know that you missed a call.
To check the caller's phone number, use [ ] to select *Missed Call* and then press [ ] (Select). You can then return the call (see the procedure on the right).

Returning a Call (Outgoing History/ Incoming History)

Example: Returning a call to a phone number in the incoming history

When the standby screen is displayed, press [ ].

- Press [ ] while the standby screen is displayed to display the Outgoing History screen.

➡ **Use [ ] to select the phone number you want to call and then press [ ] (Detail).**

➡ **Press [ ].**

- The cell phone can store up to 50 phone numbers in each of the incoming and outgoing history.

One-ring Calls

What is a One-ring Call?

A one-ring call is a call from an unknown caller that only rings once, causing it to be stored in the incoming history.
One-ring calls are often used to get you to return the call, which will connect you to a dating service or some other service that charges you at high rates.

One-ring Indicator

[Missed] (blue) indicator on the Incoming History screen indicates you have received a one-ring call (a call rang for three seconds or shorter). Be careful when you return a call to an unknown caller.

Adjusting the Earpiece Volume during a Call

During a call, use ⓘ.

- ⓘ: Increases the volume.
- ⓘ: Decreases the volume.

➡ **Press ⦿ (OK).**

Turning On Manner Mode

When the standby screen is displayed, hold down [#] for at least one second.

This turns on manner mode, and displays , and on the standby screen. This also turns on Answer memo, which is indicated by on the standby screen.

Turning Off Manner Mode

When the standby screen is displayed, hold down [#] for at least one second.

Turning off manner mode causes , and to disappear from the standby screen. Answer memo is also turned off, which is indicated by disappearing from the standby screen.

- Even in manner mode, the cell phone still emits a sound when autofocusing, a shutter sound when you take a photo.

Changing the Incoming Ring Tone

When the standby screen is displayed, press ⦿.

➡ **Use ⓘ to select *SETTINGS* and then press ⦿ (Select).**

➡ **Use ⓘ to select *Sound/Vib/Lamp* and then press ⦿ (Select).**

➡ **Use ⓘ to select *Incoming Setup* and then press ⦿ (Select).**

➡ **Use ⓘ to select *Incoming Call* and then press ⦿ (Select).**

➡ **Use ⓘ to select ♪ (Ringtone) and then press ⦿ (Select).**

➡ **Use ⓘ to select *Original* and then press ⦿ (Select).**

➡ **Use ⓘ to select a ring tone and then press ⦿ (Set).**

The incoming ring tone is set.

- If you press [📖] (Play), the tone plays.

➡ **Press [A] (OK).**

Adjusting the Incoming Ring Tone Volume

When the standby screen is displayed, press ◉.

➡ **Use ⇕ to select *SETTINGS* and then press ◉ (Select).**

➡ **Use ⇕ to select *Sound/Vib/Lamp* and then press ◉ (Select).**

➡ **Use ⇕ to select *Incoming Setup* and then press ◉ (Select).**

➡ **Use ⇕ to select *Incoming Call* and then press ◉ (Select).**

➡ **Use ⇕ to select 🔊 (Ringtone Volume) and then press ◉ (Select).**

➡ **Use ⇕ to adjust the volume and then press ◉ (Set).**

- Each press of ⇕ changes the volume one step.

STEP ↑	The ring tone volume gradually increases.
STEP ↓	The ring tone volume gradually decreases.
Level5 ↑ *Level3* ↓ *Level1*	The ring tone sounds at the set volume.
OFF	The ring tone does not sound.

➡ **Press Ⓐ (OK).**

Turning On the Answer Memo

When the standby screen is displayed, hold down クリア/メモ for at least one second.

▣ is displayed on the standby screen.

Turning Off the Answer Memo

When the standby screen is displayed, hold down クリア/メモ for at least one second. The answer memo is turned off and ▣ disappears from the standby screen.

- The cell phone can record a maximum of ten messages, each up to 60 seconds long.
- Answer memo is a function that automatically answers calls and allows callers to record messages. Use the Answering Service (Voice Mail) when your phone is turned off or when you are in a location where a signal cannot be received.

Playing a Message

If a message is recorded, *Answer Memo* appears on the standby screen.

➡ **Use ⇔ to select *Answer Memo* and then press ◉ (Select).**

➡ **Use ⇕ to select the message you want to play and then press ◉ (Play).**

- To stop playing the message, press ◉ (Stop).

Deleting a Message

When the standby screen is displayed, press クリア/メモ.

➡ **Use ⬍ to select *Answer Memo* and then press ◉ (Select).**

➡ **Use ⬍ to select *Answer Memo List* and then press ◉ (Select).**

➡ **Use ⬍ to select the message you want to delete and then press A (SubMenu).**

➡ **Use ⬍ to select *Delete* and then press ◉ (OK).**

➡ **Use ⬍ to select *Delete One* and then press ◉ (OK).**

➡ **Use ⬍ to select *YES* and then press ◉ (OK).**

Global Function

The SH011 supports Global Passport CDMA services. You can use your SH011 overseas without any additional application.

Setting the Area

When the standby screen is displayed, press ◉.

➡ **Use ⇕ to select *GLOBAL FUNCTION* and then press ◉ (Select).**
Precautions are displayed.

➡ **Check the precautions and then press ◉ (OK).**

➡ **Use ⇕ to select *Area Setting* and then press ◉ (Select).**

➡ **Use ⇕ to select *Overseas* and then press ◉ (Select).**

➡ **Use ⇕ to select *YES* and then press ◉ (OK).**

- Some functions are not available when Area Setting is not set to *Japan*.

Obtaining the Latest PRL (Preferred Roaming List)

Manually update and set the PRL (preferred roaming list) before traveling abroad.

When the standby screen is displayed, press ◉.

➡ **Use ⇕ to select *GLOBAL FUNCTION* and then press ◉ (Select).**
Precautions are displayed.

➡ **Check the precautions and then press ◉ (OK).**

➡ **Use ⇕ to select *PRL Setting* and then press ◉ (Select).**

➡ **Use ⇕ to select *PRL Manual Update* and then press ◉ (Select).**

➡ **Use ⇕ to select *OK* and then press ◉ (OK).**
The cell phone connects to the server.

➡ **Use ⇕ to select *PRLダウンロード* (Download PRL) and then press ◉ (ダウンロード [Download]).**
The latest PRL is downloaded.

- The PRL (preferred roaming list) is the area information of overseas carriers offering international roaming service in partnership with KDDI (au).
- To obtain (download) the PRL, you need to subscribe to EZweb and make initial settings (see page 12) while in Japan.

Calling Japan from Overseas

When the standby screen is displayed, press the number keys to enter the phone number of the other party.

➡ Press ◉ (Call).

➡ Use ◌ to select *Voice Call* and then press ◉ (OK).

➡ Use ◌ to select *Call to Japan* and then press ◉ (OK).

➡ Press [↗] or ◉ (Call).

- When you make an international call from Japan to a Global Passport CDMA-compatible cell phone, you can do it in the same way as making domestic calls within Japan.

Global Function

Character Input

Character Entry Modes

When a character entry screen is displayed, you can select a character entry mode if you hold down ✉ (Character) for at least one second.

Menu Items

漢字 : Kanji conversion mode
カナ : Double-byte katakana mode
ｶﾅ : Single-byte katakana mode
ＡＢ : Uppercase alphanumeric (double-byte) mode
ａｂ : Lowercase alphanumeric (double-byte) mode
１２ : Double-byte number mode
AB : Uppercase alphanumeric (single-byte) mode
ab : Lowercase alphanumeric (single-byte) mode
12 : Single-byte number mode
☺ : Entry mode from pictogram list
Sym : Entry mode from symbol list
(^O^) : Entry mode from face mark list
Code : Code entry mode
Eng/1 : Entry mode from alphanumeric list

Use ✥ to select a character entry mode and then press ◉ (OK).

- The entry modes that you can select differ depending on the function you are using.
- When a character entry screen is displayed, you can switch some character entry modes if you press ✉ (Character).

Entering Alphanumeric Characters

You can use the keys 0 to 9 to enter characters. More than one character is assigned to each key.
The following table shows the key assignment for entering characters.

	Number of Times to Press the Key											
Key	1	2	3	4	5	6	7	8	9	10	11	12
1	.	@	-	_	/	:	~	1				
2	a	b	c	A	B	C	2					
3	d	e	f	D	E	F	3					
4	g	h	i	G	H	I	4					
5	j	k	l	J	K	L	5					
6	m	n	o	M	N	O	6					
7	p	q	r	s	P	Q	R	S	7			
8	t	u	v	T	U	V	8					
9	w	x	y	z	W	X	Y	Z	9			
0	0	Inputs symbols										
*	Switches the entry mode between uppercase and lowercase. (When character entry has not yet been confirmed, switches the characters being entered between uppercase and lowercase.)											
#	Adds a line break. (When character entry has not yet been confirmed, returns to the previous character.)											

When you change your e-mail address, you cannot use the characters in [highlighted cells] for the account name (part of the address to the left of @).

Entering Two or More Characters Assigned to the Same Key

After you enter the first character, press ◯ and then enter the next character.

Deleting Characters

To delete one character at a time, move the cursor to the character you want to delete and then press [クリア/メモ]. To delete all characters to the right of the cursor, hold down [クリア/メモ] for at least one second. If there are no characters to the right of the cursor, holding down [クリア/メモ] will delete all the characters.

Starting a New Line

Press [#].

- Certain functions such as C-mail do not support entering new lines.

Entering E-mail Addresses

E-mail Address Compatible Characters

- Before you enter an e-mail address, switch to the lowercase alphanumeric (single-byte) mode.
- When changing your e-mail address, you can enter up to 30 single-byte alphanumeric and symbol characters for the account name (part to the left of @). Note the following:
  - Uppercase characters cannot be used.
  - Period (.) or zero (0) cannot be used as the first character.

How to Enter E-mail Addresses

Example: Entering “taro.23@ezweb.ne.jp”

Enter “taro.23”.

t : Press [8] once.
a : Press [2] once.
r : Press [7] three times.
o : Press [6] three times.
. : Press [1] once.
2 : Press [2] once and then [#].
3 : Press [3] once and then [#].

➡ **Press ◉ (OK).**

➡ **Press [A] (SubMenu).**

➡ **Use ◯ to select *Phrase* and then press ◉ (OK).**

➡ **Use ◯ to select *Phrase (Internet)*.**

➡ **Use ◯ to select *@ezweb.ne.jp* and then press ◉ (Select).**

Entering Pictograms

When a character entry screen is displayed, press 📖 (😃 · Sym · (^0^)).

➡ Use ✣ to select the pictogram you want to enter and then press ◉ (Select).

- You can enter pictograms consecutively if you press A (Repeat) instead of ◉ (Select).
- When you create an e-mail message, you can switch the pictogram list and Decoration Emoji list if you press ☎ with the list displayed.

Phone Book

Saving a Phone Book Entry

When the standby screen is displayed, hold down [Book] for at least one second.

➡ **Use [Nav] to select [Na me] *[Name]* and then press ◉ (Select).**

➡ **Enter a name and then press ◉ (OK).**

The [Re ad] *[Reading]* for the name is entered automatically.

➡ **Use [Nav] to select [Phone] *[Phone No.1]* and then press ◉ (Select).**

➡ **Enter a phone number and then press ◉ (OK).**

- If the phone number is for a fixed-line phone, enter the phone number starting with the area code.

➡ **Use [Nav] to select a phone number type and then press ◉ (Select).**

- Follow the next step to enter an e-mail address. If you do not want to enter an e-mail address, press [A] (Reg).

➡ **Use [Nav] to select [Mail] *[E-mail Address1]* and then press ◉ (Select).**

➡ **Enter an e-mail address and then press ◉ (OK).**

➡ **Use [Nav] to select an e-mail address type and then press ◉ (Select).**

➡ **Press [A] (Reg).**

- The phone book can store up to 1,000 entries.
- The cell phone automatically saves an entry to the lowest available memory number from 000 to 999.
- You can save three phone numbers and three e-mail addresses for each phone book entry.
- You can also assign a group No., and enter birthday, address, and other information.

Dialing from the Phone Book

When the standby screen is displayed, press [Book].

➡ **Use [Nav] to select the entry containing the phone number you want to dial and then press ◉ (Detail).**

➡ **Use [Nav] to select the phone number and then press ◉ (Select).**

➡ **Use [Nav] to select *Voice Call* and then press ◉ (OK).**

Editing Phone Book Entries

When the standby screen is displayed, press [Book].

➡ **Select an entry and then press ◉ (Detail).**

➡ **Press [Book] (Edit).**

➡ **Edit the contents and then press [A] (Reg).**

➡ **Use [Nav] to select *Overwrite* and then press ◉ (OK).**

Saving a Phone Number from the Incoming or Outgoing History

Example: Saving a phone number from the incoming history to the phone book

When the standby screen is displayed, press ◀ and then use ▲▼ to select the phone number you want to save.

➡ **Press [A] (SubMenu).**

➡ **Use ▲▼ to select *Reg to Adrs Book* and then press ◉ (OK).**

➡ **Use ▲▼ to select *Register New* and then press ◉ (Select).**

➡ **Use ▲▼ to select a phone number type and then press ◉ (Select).**

- For details on saving a phone book entry, see page 28.

Phone Book

Mail

Using E-mail

To use e-mail, you need to apply for an EZweb subscription. If you did not apply for an EZweb subscription at the time of purchase, contact an au shop or the Customer Service Center. Also, before use, you need to configure initial settings.

You can send and receive e-mail with other cell phones that support e-mail, and with PCs. In addition to text messages of up to 5,000 double-byte (or 10,000 single-byte) characters, you can also send photos and movies by e-mail.

- The packet communication charge for sending and receiving e-mail applies to the amount of data sent and received.
- You can send an e-mail message to up to 30 different addresses at one time.
- You can send up to 1,000 e-mail messages per day (a message with multiple recipients is counted as more than one message).
- Sending and receiving e-mail messages that include attachment data may take a while.

Creating and Sending E-mail Messages

When the standby screen is displayed, press ✉.

➡ **Use ⇕ to select *Create New* and then press ◉ (Select).**

➡ **Use ⇕ to select 👤 *Address* and then press ◉ (Select).**

➡ **Use ⇕ to select *Quote Adrs Book* and then press ◉ (OK).**

➡ **Use ✣ to select a phone book entry and then press ◉ (Select).**

- When more than one E-mail address is saved to the phone book, select an address and then press ◉ (Select).

➡ **Use ⇕ to select Sub *Subject* and then press ◉ (Select).**

➡ **Enter a subject and then press ◉ (OK).**

- You cannot enter single-byte katakana characters or a new line in a subject.

➡ **Use ⇕ to select ✎ (Text) and then press ◉ (Select).**

➡ **Enter text and then press ◉ (OK).**

- You cannot enter single-byte katakana characters.

➡ **Press 📖 (Send).**

Reading Received E-mail Messages

When you receive the e-mail message, *E-mail* appears on the standby screen.

➡ **Use ◎ to select *E-mail* and then press ◉ (Select).**

- ✉ is displayed for a folder containing new message.
- When one e-mail message is received, the received e-mail message is displayed.

➡ **Use ◎ to select a folder and then press ◉ (Select).**

- ✉ : Indicates a read message.
- ✉ : Indicates an unread message.

➡ **Use ◎ to select the new message and then press ◉ (Select).**

Reading an E-mail Message from the E-mail Menu

When the standby screen is displayed, press ✉ to display the E-mail menu, use ◎ to select *Inbox* and then press ◉ (Select).

For subsequent operations, see "Reading Received E-mail Messages" above.

Reading an E-mail Message with an Attached Photo or Movie

Example: Viewing an attached photo

Display the e-mail message that has an attached photo (above).

➡ **Use ◎ to select the file name and then press ◉ (Select).**

➡ **Use ◎ to select the file name and then press ◉ (Receive).**

➡ **Press ◉ (Play).**

- Selecting the file name or pressing ◉ (Receive) may be unnecessary for some files to be displayed, depending on the file size.

Replying to Received E-mail Messages

When the standby screen is displayed, press ✉.

➡ **Use ◎ to select *Inbox* and then press ◉ (Select).**

➡ **Use ◎ to select a folder and then press ◉ (Select).**

➡ **Use ◎ to select the message you want to reply to and then press ◉ (Select).**

➡ **Press 📖 (Re/Hold:QkRe).**

"Re:" is prefixed to the subject, and the text of the message is quoted.

➡ **Refer to "Creating and Sending E-mail Messages" (page 30) for subsequent operations.**

Rejecting Spam

Setting mail filters to reject spam is recommended.
The *オススメ設定* (Recommended Settings) helps you to set mail filters easily.

Recommended Settings

Mail filter is set to reject spoofing mail, auto-forwarding mail and to receive mail sent from a cell phone, PHS, or PC.

When the standby screen is displayed, press ✉.

➡ **Use ⓒ to select *Spam Filter* and then press ◉ (Select).**

➡ **Use ⓒ to select *設定する* (Settings) and then press ◉ (Select).**

➡ **Use ⓒ to select *登録* (Registration) and then press ◉ (Select).**

- You can also prevent spam by changing your e-mail address. For details on changing your e-mail address, see page 16.

Using C-mail

C-mail is a service that uses phone numbers as addresses to exchange messages between au cell phones that support C-mail. A C-mail message can contain up to 50 double-byte (or 100 single-byte) characters.

- The C-mail send charge applies when sending C-mail.

C-mail Safety Block

C-mail safety block is a function that allows you to reject C-mails that include URLs (http://△△△, https://△△△) or phone numbers in the C-mail message text.
C-mail safety block is valid by default. Cancel the setting if you want to receive C-mails that include URLs and phone numbers in the message text.

Creating and Sending C-mail Messages

When the standby screen is displayed, hold down ✉ for at least one second.

➡ **Use ⬍ to select *Create New* and then press ◉ (Select).**

➡ **Use ⬍ to select 👤 *[Address]* and then press ◉ (Select).**

➡ **Use ⬍ to select *Quote Adrs Book* and then press ◉ (OK).**

➡ **Use ✥ to select a phone book entry and then press ◉ (Detail).**

➡ **Use ⬍ to select a phone number and then press ◉ (Select).**

➡ **Use ⬍ to select ✎ *[Text]* and then press ◉ (Select).**

➡ **Enter text and then press ◉ (OK).**

➡ **Press 📖 (Send).**

Reading Received C-mail Messages

When you receive the C-mail message, *C-mail* appears on the standby screen.

➡ **Use ⬌ to select *C-mail* and then press ◉ (Select).**

- ✉ is displayed for a folder containing new message.
- When one C-mail message is received, the received C-mail message is displayed.

➡ **Use ⬍ to select a folder and then press ◉ (Select).**

- ✉: Indicates a read message.
- ✉: Indicates an unread message.

➡ **Use ⬍ to select the new message and then press ◉ (Select).**

Reading a C-mail Message from the C-mail Menu

When the standby screen is displayed, hold down ✉ for at least one second to display the C-mail menu, use ⬍ to select *Inbox* and then press ◉ (Select).
For subsequent operations, see "Reading Received C-mail Messages" above.

Camera

Your cell phone has a CCD camera with approximately 9.57 effective megapixels for shooting photos and movies. You can use the self-timer and autofocus.
Shot images can be used for the standby screen, and attached to e-mail messages.

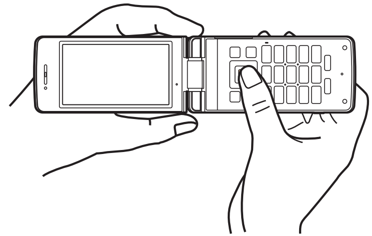
Photo Taking Tips

When taking photos, photos are saved in the same orientation as the icon. For best results, make sure that is upright before taking a photo. Frame the subject within the display and hold the cell phone steady with both hands to avoid shaking.

Portrait Position



Landscape Position



- Confirm the positions of the lens and mobile light, and take care not to cover them with a finger.

About Photo Modes

The following modes are available for taking photos. At the time of purchase, 9.5M is set for Photo (DSC Mode) and W.paper (Full) is set for Photo (W.paper Mode).

Mode	Photo Size	Storage Location
Photo (DSC Mode)	0.3M	The *DSC Folder* in the Data Folder of a microSD memory card*
	Full HD	
	2M	
	3M	
	5M	
	9.5M	
Photo (W.paper Mode)	W.paper (Normal)	The *Photo Folder* in the Data Folder of the cell phone
	W.paper (Full)	

* When a microSD memory card (commercially available) is not inserted, the files are saved to the Data Folder of the cell phone.

Taking a Photo

When the standby screen is displayed, press ◉.

➡ **Use ⇕ to select *CAMERA* and then press ◉ (Select).**

➡ **Use ⇕ to select *Photo (DSC Mode)*/*Photo (W.paper Mode)* and then press ◉ (Select).**

The monitor screen appears.

➡ **Point the AF frame at the subject and then press ◉ (Shoot).**

The camera focuses automatically and the shutter clicks. The preview screen is displayed.

Using [E] to Take a Photo

Point the AF frame at the subject, press [E] to focus, and then press ◉ to release the shutter.

Saving a Photo

Press ◉ (Save) on the preview screen.

- If you do not want to save the photo, press クリア/メモ in the preview screen.

Viewing Photos

When the standby screen is displayed, press ◉.

➡ Use ⓘ to select *DATA FOLDER* and then press ◉ (Select).

➡ Use ⓘ to select *Photo Folder* and then press ◉ (Select).

➡ Use ⓘ to select a folder and then press ◉ (Select).

➡ Use ✥ to select the photo you want to view and then press ◉ (Select).

EZweb

EZweb Subscription Required

EZweb is an information service that allows you to enjoy browsing the Internet on your cell phone. You can also download Chaku-Uta-Full-Plus®, Chaku-Uta-Full®, Chaku-Uta®, news, and other contents from web pages.
To use EZweb, you need to apply for an EZweb subscription. If you did not apply for an EZweb subscription at the time of purchase, contact an au shop or the Customer Service Center. Also, before use, you need to configure initial settings.

- The packet communication charge for EZweb connection applies to the amount of data sent and received, not to the length of time connected.
- In addition to communication charges, some sites charge for providing information.

Accessing Sites

Viewing the au one Top

You can access EZweb from the au one Top. A variety of useful and fun sites are available on EZweb.
When the standby screen is displayed, press [E], use [↕] to select *Top Menu/Search* and then press [●] (Select).

au one Top



auお客さまサポート (au Customer Support) Provides information about charges, various applications, au online manual and notices from au.
キーワード検索機能 (Search by Keyword) Provides a search function for searching for information by keyword.
メニューリスト (Menu List) Provides a list of various content provider sites.
ニュース・天気・占い (TopNews, Weather, Horoscope) Provides direct access to the au one services.
最新オススメ情報 (Latest News) Introduces up-to-date information concerning entertainment, daily life, etc.
知る (Tips & Tools) Provides information on sports and stock prices, as well as useful tools such as maps and dictionaries.
楽しむ (Hobbies & Culture) Provides the latest information, such as games, music, books, hobbies and entertainment.

買う (Shopping & Auctions) Provides a list of shopping and auction sites available from your cell phone.
暮らす (Lifestyle) Provides travel, restaurant and other lifestyle-oriented information.
使える (Community & Communication) Provides interesting and useful services such as SNS, Emoji.
とくする情報 (Valuable Information) Presents gifts and push information to the EZweb subscriber for free.
au style Introduces information and sites that au recommends.
オープンサイト (Open sites) Introduces open sites.
災害用伝言板 (Disaster Message Board) Register and confirm safety information in time of disaster.
ENGLISH Introduces English sites.

Basic Operations

Use ◯ to select the site you want to access and then press ◉ (Select).
Press ✉ or クリア/メモ to return to the previous screen. Hold down either key for at least one second to return to the au one Top.

The following table describes the basic operations that are available while accessing sites.

Key Operation	Description
電源	Exits EZweb.
◯ (up/down)	Moves the cursor up and down. When there is data available above or below the current screen, scrolls up and down the screen one line at a time.
◯ (left/right)	When there is data available above or below the current screen, scrolls the screen page by page. ◯ (left): Scrolls one page up. ◯ (right): Scrolls one page down. On pages that contain certain types of content, such as Flash content, scrolling page by page may not be possible.
✉, クリア/メモ	Returns to the previous screen.

Bookmarking Frequently Accessed Pages

When the page you want to bookmark is displayed, press A (Browser Menu).

➡ **Use ◯ to select *Favorites* and then press ◉ (OK).**

➡ **Use ◯ to select *Add Bookmark* and then press ◉ (OK).**

- Some pages cannot be bookmarked.

➡ **Press A (Reg).**

The displayed page is bookmarked, and its title and URL are added to the Bookmark.

- The Bookmark can contain up to 300 KB or 100 titles and URLs.

Viewing Bookmarked Pages

When the standby screen is displayed, press E.

➡ **Use ◯ to select *Bookmark(s)* and then press ◉ (Select).**

➡ **Use ◯ to select the bookmark for the page you want to view and then press ◉ (Connect).**

The cell phone connects to the site.

Checking Charges

When the standby screen is displayed, press ◉.

➡ **Use ⓒ to select *SETTINGS* and then press ◉ (Select).**

➡ **Use ⓒ to select *Time/Toll/Sub* and then press ◉ (Select).**

➡ **Use ⓒ to select *Inquire Toll* and then press ◉ (Select).**

➡ **Use ⓒ to select *OK* and then press ◉ (OK).**

- Select the item you want to check and then follow the on-screen instructions.

Downloading Chaku-Uta-Full-Plus®/Chaku-Uta-Full®/Chaku-Uta®

When the standby screen is displayed, press Ⓔ.

➡ **Use ⓒ to select *Top Menu/Search* and then press ◉ (Select).**

➡ **Use ⓒ to select *メニューリスト* (Menu List) and then press ◉ (OK).**

➡ **Use ⓒ to select *着うたフルプラス* (Chaku-Uta-Full-Plus®), *着うたフル・ビデオクリップ* (Chaku-Uta-Full®·Video Clip) or *着うた* (Chaku-Uta®) and then press ◉ (Select).**

➡ **Use ⓒ to select the site you want to access and then press ◉ (Select).**

The download instructions appear.

- Fee-based information sites require entry of EZ password or Premium EZ password. Follow the on-screen instructions to enter either password. See page 17 for details.

➡ **Follow the on-screen instructions.**

Download is completed.

- Downloaded data is saved automatically to the Data Folder.

➡ **Press 📖 (Play).**

The downloaded Chaku-Uta-Full-Plus®, Chaku-Uta-Full® or Chaku-Uta® plays.

- This procedure is only an example for the purpose of explanation and may differ from actual procedures. Follow the instructions on the site from which you want to download the data.

EZ News EX

EZweb Subscription Required

Use the EZ News EX to display on the standby screen the latest news, weather forecast, horoscope and others that are delivered free of packet communication charges. You can view detailed information on a news item or weather forecast by selecting the ticker field or info pane.
To make all the EZ News EX services available to you, you need to apply to the service separately (information charges apply).
The trial version of the EZ News EX (free of information charges) provides you with limited services.

Basic Operations

When the standby screen is displayed, press ⓘ to select the ticker field and then press ◉ (News).

You can view detailed information on a news item or weather forecast.

- You can also select the info pane.
- The EZ News EX information is automatically received at no charge. Note, however, that packet communication charges may be incurred for manual updates and connecting to EZweb sites. In this case, a confirmation screen for network connection is displayed.
- The EZ News EX information is updated at regular time intervals. ▨ appears while receiving information.

Setting EZ News EX

You have only to make a few simple settings to use the EZ News EX. After following the procedure in “Initial Setup of E-mail and EZweb” on page 12, configure EZ News EX settings. If you did not configure the EZ News EX settings at the time of the initial setup, follow the steps below.

When the standby screen is displayed, press ⓘ to select the ticker field and then press ◉ (OK).

➡ Follow the on-screen instructions.

The setup procedure is completed.

- When the standby screen returns, a message asking you to wait for a while until the next update takes place appears in the ticker field.

Canceling EZ News EX

When the standby screen is displayed, select the ticker field and then press ◉ (News).

➡ **Press Ⓐ (サブメニュー [Submenu]), use ⌃⌄ to select *サービス利用設定変更・解除* (Service Settings/Cancellation) and then press ◉ (選択 [Select]).**

➡ **Use ⌃⌄ to select *サービス利用解除* (Service Cancellation) and then press ◉ (選択 [Select]).**

➡ **Follow the on-screen instructions.**

Changing the Reception Settings for EZ News EX Information

You can change the ring tone, vibrator and LED settings under M216 *NewsFlash Receive* for reception of EZ News EX information.

If you do not want the ring tone to sound when receiving EZ News EX information, set the volume to *OFF*.

EZ Navi

EZweb Subscription Required

Using GPS (Global Positioning System), EZ Navi provides useful positional information services.

When the standby screen is displayed, press [EZ] and then use ◀▶ to select the *EZnavi*.

- The packet communication charges for using EZ Navi services apply to the amount of data sent and received. Some services may require a separate information fee.
- Before using EZ Navi, you must configure initial settings of EZweb (page 12).

Passenger Seat Navi for People in the Passenger Seat to Check the Route

Passenger Seat Navi guides the passengers to the destination with the best route using voice and map.

Drivers are not allowed to use Passenger Seat Navi.

Security Navi to Check Where Your Kids Are

The Security Navi application is made up of the following three functions:
いつでも位置確認 (Auto Position Search [monthly charge]),
エリア通知 (Area Message [no monthly charge]),
位置確認メール (Position Search Mail [no monthly charge])

Using these functions, you can check the position of an au cell phone that supports Security Navi; and automatically receive a notification from the specified au cell phones when your kids enter (or are in) or leave (or are no longer in) the set area within a predetermined period of time.

EZ Navi Walk for When You Go Out

Displays various useful menu items for when you are out. There are two menu modes: the Full Mode menu for those who want to use all the convenient functions including the latest features, and the Simple Mode menu with limited functions allowing you to use the service with simple operation.
The following table describes the Full Mode menu.

フリーワード (Free Word)	Search for information by entering keywords such as store names, addresses, and station names.
トータルナビ／地図 (Total Navigation/ Map)	Find the most preferable combination of transportation (trains, airplanes, buses and taxis), and check out maps of your current location and places you like to go.
乗換／時刻表 (Connection/ Timetable)	Search for train connections, timetables and other public transportation information.
お店／施設／イベント (Shop/Facility/Event)	Search for local stores, facilities or events.
ドライブ／渋滞情報 (Road/Traffic Information)	Check out road traffic information in real time.
オススメ便利メニュー (Useful Menu)	View information on services that are available on PCs, and use advanced functions of EZ Navi Walk that you can enjoy.
設定／会員登録／インフォ (Setting/Membership Registration/ Information)	Configure various settings, sign up as a member or check out various useful information.

- Some of the menu options require a monthly charge.

Viewing Your Current Location



★ represents your initial location. As you start moving, changes of your location are tracked by continuous positioning and indicated in real time by .

The *現在地の地図* (Map of Your Current Location) option displays your current location in real time.

3D Navi

Shows a 3D view at guidance points and around the destination area.

Evacuate Navi to Guide You Home or to Nearby Evacuation Areas during Disasters

Nearby public evacuation areas or the direction to your home can be determined using the map data pre-installed on the SH011 (*避難所マップ* [Evacuate Area Map]).
Other useful contents can be downloaded from the *災害時ナビ* (Evacuate Navi) section of the EZweb site.

- Some contents require a monthly charge.
- Use the information on the screen as a reference and always follow the instructions of police, fire and other municipal authorities.
- When using Evacuate Navi, checking your current position may take more time than usual depending on the status of the GPS satellites.

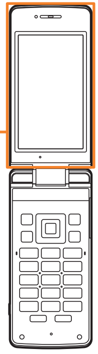
TV (1Seg)

EZweb Subscription Required

"1Seg", a mobile terrestrial digital television service in Japan, is available on the SH011.

Using the TV Antenna

The SH011 has a built-in TV antenna. For better signal reception when watching TV (1Seg), do not cover the display portion with your hands as it contains the built-in TV antenna.



- Before using TV, you must configure initial settings of EZweb (page 12).
- If you are watching TV indoors, you may be able to improve the reception by moving closer to a window.

- The continuous viewing times of TV (1Seg) are as follows. The figures vary according to the usage of data broadcasts.

Continuous viewing time	Using earphones	DBEX ON: Approx. 4 hrs 10 min. DBEX OFF: Approx. 4 hrs 10 min.
	Using the speaker	DBEX ON: Approx. 3 hrs 30 min. DBEX OFF: Approx. 3 hrs 40 min.

- For information about the "1Seg" service, refer to the following homepage.
  The Association for Promotion of Digital Broadcasting

From a PC	http://www.dpa.or.jp/
From a cell phone	http://www.dpa.or.jp/1seg/k/

Initial Setup of au Media Tuner

To watch TV (1Seg) using the au Media Tuner, you need to configure initial settings.

When the standby screen is displayed, press ◉.

➡ Use ⓘ to select *TV/RADIO* and then press ◉ (Select).

➡ Use ⓘ to select *TV(1seg)* and then press ◉ (Select).

Disclaimer notes are displayed.

➡ Use ⓘ to check the disclaimer notes, use ⓘ to select *OK*, and then press ◉ (選択 [Select]).

The initial setting screen for using the au Media Tuner is displayed.

- Follow the on-screen instructions to configure each setting. Then, the screen for setting TV (1Seg) channels appears.

➡ Use ⓘ to select *オート設定(放送波)* (Auto (Broadcasting wave)) and then press ◉ (選択 [Select]).

Automatic channel scanning begins. When receivable channels are found, the channel setup is completed.

- Select *マニュアル設定* (Manual) to set the channel manually.

Watching TV (1Seg)

When the standby screen is displayed, press ◉.

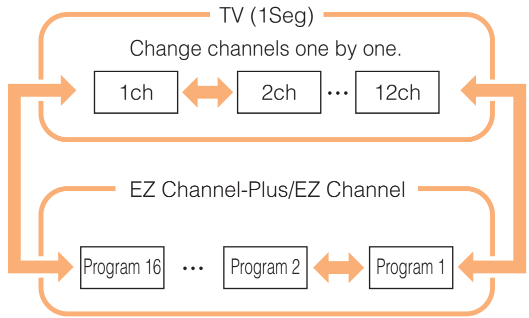
➡ Use ⓘ to select *TV/RADIO* and then press ◉ (Select).

➡ Use ⓘ to select *TV(1seg)* and then press ◉ (Select).

To Change Channels

You can use the number keys to directly change the channel. Alternatively, you can press ⓘ, ✉ or 🅔 to change the channel.

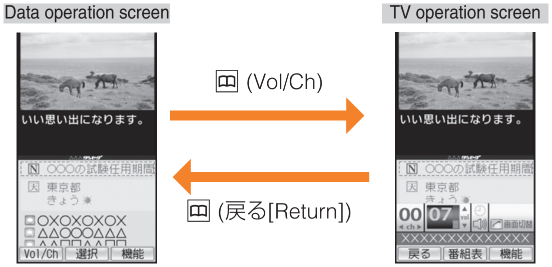
You can select TV (1Seg) and EZ Channel-Plus/EZ Channel programs.



- Before using this feature, you must configure au Media Tuner initial settings (see the procedure on the left).
- Channels cannot be changed by using ⓘ when the data operation screen is displayed.

Basic Operations

Launch TV (1Seg) to start receiving data broadcasts.
The data operation screen appears when a data broadcast is received. Press [Vol/Ch] (Vol/Ch) on the data operation screen to switch to the TV operation screen.
On the TV operation screen, pressing [key] switches the display.



- On the TV operation screen, use [↕] to adjust the volume.

Watching TV (1Seg) in Landscape Position

When you start au Media Tuner after setting the initial settings, you can also watch TV (1Seg) with your cell phone in the Landscape Position.



The following table shows the key operations for when the cell phone is in the Landscape Position.

Key Operation	Description
[↔], [✉]/[EZ]	Short press: Changes the channel. Long press: Searches for channels.
[↕]	Short press: Adjusts the volume. Long press: Adjusts the volume (continuously).
[クリア/メモ], [マナー]	Shows/hides the information on the screen.

Exiting the au Media Tuner

Press [電源], use [↕] to select はい (YES) and then press [●] (OK).

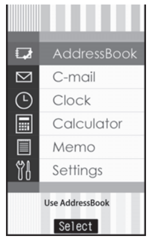
Teens Mode

This "Teens Mode" limits the available functions. It is convenient for parents to control the use of cell phone by their children, for example.

Setting Teens Mode

When the standby screen is displayed, press ◉ ⇒ *SPORTS* ⇒ *Calorie Counter Setting*, set *Sex*, *Date of Birth*, *Height*, *Weight* and *Stride* and then change *Counter Setting* to *OFF* before setting Teens Mode.

Teens Mode Menu



When the standby screen is displayed, press ◉.

➡ **Use ⇕ to select *SETTINGS* and then press ◉ (Select).**

➡ **Use ⇕ to select *Mode Setup* and then press ◉ (Select).**

➡ **Select *Teens Mode* and then press ◉ (Select).**

➡ **Use ⇕ to select *ON(Setting)* and then press ◉ (Set).**

➡ **Use ⇕ to select *Call Waiting OFF* and then press ◉ (Call).**

Call to 1450.

- Follow the voice guidance to stop the call waiting service.

➡ **Use ⇕ to select *Voice Mail OFF* and then press ◉ (Call).**

Call to 1610.

- Follow the voice guidance to stop the voice mail service.

➡ **Use ⇕ to select *Teens Mode setting* and then press ◉ (OK).**

➡ **Enter Lock No. and then press ◉ (OK).**

In Teens Mode, only certain functions, such as Teens Mode Menu described below and Loud Buzzer and Security Navi, are enabled.

- Making and answering calls, and sending and receiving C-mail
  Making and answering calls and sending and receiving C-mail only to the address listed in the Address Book are enabled. It is possible to make calls to some numbers, such as 110 (Police), 119 (Fire Department), 118 (Coast Guard Headquarters), even if they are not registered in the Address Book.
- Clock
- Calculator
- Address Book
  Only addresses registered in the Address Book in advance can be used. Registering new addresses and editing registered addresses are disabled.
- Memo
  Functions related to memo are enabled.
- Settings
  Various setup can be set.

In Case of Loss of Your SH011

The Remote Ctrl Lock allows you to remotely activate the Auto Lock, FeliCa Lock, and Address Book Lock, preventing others from using your cell phone.

Setting Conditions for Activating the Remote Ctrl Lock

You can activate the Remote Ctrl Lock by calling your SH011 a set number of times from a registered phone number within a specified period of time.

When the standby screen is displayed, press ◉.

➡ **Use ⍿ to select *SETTINGS* and then press ◉ (Select).**

➡ **Use ⍿ to select *Privacy/Rstr* and then press ◉ (Select).**

➡ **Use ⍿ to select *Security Lock* and then press ◉ (Select).**

➡ **Use ⍿ to select *Rem. Ctrl Lock* and then press ◉ (Select).**

➡ **Enter Lock No., and then press ◉ (OK).**

➡ **Use ⍿ to select *Valid No.* and then press ◉ (Select).**

➡ **Use ⍿ to select *[Register New]* and then press ◉ (Select).**

➡ **Use ⍿ to select *Direct Input*, press ◉ (OK), enter a phone number, and then press ◉ (OK).**

➡ **Press A (Comp).**

➡ **Use ⍿ to select *Duration(min)* and then press ◉ (Select).**

➡ **Enter a time and then press ◉ (Set).**

- This sets the time limit for receiving the set number of calls after the first call is received.
- You can set a time from one to ten minutes.

➡ **Use ⍿ to select *No. of Incm* and then press ◉ (Select).**

➡ **Enter a number of calls, and then press ◉ (Set).**

- This sets the number of calls to receive to activate the Remote Ctrl Lock.
- You can set a number of calls from three to ten.

➡ **Press A (Save).**

Remotely Activating the Remote Ctrl Lock on Your SH011

Call the SH011 from the registered phone number repeatedly within the set time limit.

- When the specified number of calls are received, the Remote Ctrl Lock is activated and a message plays telling you that the cell phone is locked.

Activating the Remote Ctrl Lock by the Security Lock Service

Even if the Remote Ctrl Lock is not set in advance, the Remote Ctrl Lock can be activated by calling Customer Service Center or completing the application process on au Customer Support from a PC.
The Security Lock Service is available free of charge.

Calling Customer Service Center for Activating/Canceling the Remote Ctrl Lock

From an au cell phone: 113 without a prefix (toll free)
From any other cell phone or fixed-line phone:
0077-7-113 (toll free)
Open 24 hours

Follow the voice guidance to complete the application process.

Activating/Canceling the Remote Ctrl Lock from a PC

Login to au Customer Support (https://cs.kddi.com/) and complete the application process by following the on-screen instructions.

- The Remote Ctrl Lock cannot be activated when the SH011 is turned off or out of the service area, or Emission OFF is set to *ON*.

- You must fill out an application to use au Customer Support (the application can be filled out even after your cell phone is lost).

Troubleshooting

Symptom	Possible Cause	Remedy	Page
Cannot turn on power.	● Is the battery pack charged?	Charge the battery pack.	10
	● Did you hold down [電源] for at least one second?	Hold down [電源] for at least one second.	12
Cannot make calls.	● Is power turned on?	Hold down [電源] for at least one second.	12
	● Is OUT (out of range indicator) displayed?	Move to a location where OUT (out of range indicator) is no longer displayed, and try again. Also check the Area Setting.	12, 23
	● Is your hand or a metal object covering the area around the internal antenna?	Make sure your hand or any other metal object is not covering the area around the internal antenna.	8
	● Did you enter the phone number starting with the area code?	When making a call to a phone other than a cell phone, you need to enter the area code even if you are inside the same area.	18
Cannot receive calls.	● Is OUT (out of range indicator) displayed?	Move to a location where OUT (out of range indicator) is no longer displayed. Also check the Area Setting.	12, 23
	● Is power turned on?	Hold down [電源] for at least one second.	12
No response when a key is pressed.	● Is power turned on?	Hold down [電源] for at least one second.	12
A warning tone sounds and power turns off.	● Is there enough power left in the battery pack?	Charge the battery pack.	10
Calls are answered automatically.	● Is Answer memo turned on?	Hold down [クリア/メモ] for at least one second to turn off Answer memo.	21

Symptom	Possible Cause	Remedy	Page
Cannot hear the other party.	● Is the earpiece volume too low?	Press ⓘ during a call to increase the earpiece volume.	20
When making a call, a beeping sound is heard from the earpiece and a connection cannot be established.	● Is OUT (out of range indicator) displayed? Or are you in a location where the signal is too weak?	Move to a location where OUT (out of range indicator) is no longer displayed. Also check the Area Setting.	12, 23
	● Is the wireless line busy or is the phone you are calling on another line?	End the call and try again later.	18
The charging/incoming indicator flashes, but the ring tone does not play.	● Is manner mode turned on?	Hold down [マナー] for at least one second to turn off manner mode.	20
	● Is [ring tone off icon] (ring tone off indicator) displayed?	Increase the volume of the incoming call ring tone.	21
Cannot charge the battery pack.	● Is the battery pack attached properly?	Attach the battery pack properly.	9
	● Are the plug and connector of the AC adapter inserted properly?	Insert the plug and connector firmly.	10
When the camera is activated, no subject is displayed.	● Is a finger or other object covering the camera lens?	Check the position of the camera lens and remove the obstacle.	34

- For more detailed information, visit the following au troubleshooting sites:
  - From an au cell phone: [EZ] ⇒ *Top Menu/Search* ⇒ *auお客さまサポート* (au Customer Support) ⇒ *オンラインマニュアル* (Online Manual) ⇒ *故障診断 Q&A* (Troubleshooting FAQ)
  - From a PC: http://www.kddi.com/customer/service/au/trouble/kosho/index.html

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For inquiries, call: Customer Service Center

For general information and charges (toll free)

From fixed-line phones: 0077-7-111

From au cell phones: 157 area code not required

PRESSING ZERO WILL CONNECT YOU TO AN OPERATOR
AFTER CALLING 157 ON YOUR au CELL PHONE

For loss, theft or damage and operation information (toll free)

From fixed-line phones: 0077-7-113

From au cell phones: 113 area code not required

In case above numbers are not available,

0120-977-033 (except Okinawa)

0120-977-699 (Okinawa)

From EZweb:

Access Method EZ▶ Top Menu/Search▶ auお客さまサポート (au Customer Support) ▶ お問い合わせ (Inquiries)

・ Menus are subject to change without prior notice.

なるほど! au
みんなでつくる、auQ&Aサイト

Access Method EZ▶ Top Menu/Search▶ auお客さまサポート (au Customer Support) ▶ みんなでQ&A「なるほど! au」 (au User's Forum)

Read this code for an easy access to みんなでQ&A「なるほど! au」(au User's Forum). ▶

• The packet communication charge applies.

Cell phone and PHS operators collect and recycle unused telephones, batteries and battery chargers at stores bearing the logo regardless of brand and manufacturer to protect the environment and reuse valuable resources.

モバイル・リサイクル・ネットワーク
携帯電話・PHSのリサイクルにご協力を。

Read this code for an easy access to au Online Manual. (Packet communication charges do not apply.)

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OKINAWA CELLULAR TELEPHONE COMPANY
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